

Tunstall Spain wins International TEC category at ITEC awards

Oct 25, 2018

Tunstall's teleassistance service in Spain was recognised for its transformational approach to health and care last night, winning the International TEC category at the International Technology Enabled Care Awards (ITEC), hosted by the TEC Services Association (TSA).

Tunstall supports more than 320,000 people across Spain with teleassistance, and its eight monitoring centres manage more than 17.7 million calls each year. Working together with its clients, it provides people who are older and/or have long-term care needs with a range of integrated support including telecare systems; monitoring; home care; prevention and wellbeing services. Its large scale teleassistance model provides proactive, and personalised continued contact and support, helping people to remain independent for as long as possible and delay or avoid the need for more complex interventions. The most recent innovation is the implementation of the RET model. With this model each person gets the specific service that is mapped directly to their and his/her carers needs.

Abel Delgado, CEO Southern Europe for Tunstall Healthcare said: "Our service has significantly delayed unwanted moves into residential care, and reduced emergency calls from end users and their families which have correspondingly reduced ambulance call outs and A&E attendances. This is a fantastic achievement and recognition for everyone involved in delivering a positive service to residents throughout Spain."

Gordon Sutherland, CEO of Tunstall Group commented: "This award recognises how our software and hardware can enable changes in practice based on the customers' desire to integrate health and social care in a cost-effective way. As the digital evolution gathers pace, the software solutions / technology opportunity is greater than ever, and we are committed to working with our partners and customers to deliver solutions which realise this potential."

TSA ITEC is Europe's leading annual conference and exhibition for people working in technology enabled care (TEC). This year was the largest event to date, with a record number of delegates attending. The conference brings together a wide range of stakeholders including policymakers, sector leaders, service providers, entrepreneurs, frontline workers and commissioners, working together help people to maintain their wellbeing and remain as independent as possible.