



# Communicall Vi IP

## What is it?

A digital hub for retirement apartments, focused on keeping the homeowner connected.

Communicall Vi IP is a scalable communication system designed to provide video door entry, onsite communication and needs-based telecare, now and in the future.

## Who is it for?

Communicall Vi IP is suitable for use in a wide range of group living environments, including sheltered housing and extra care schemes.

## How does it work?

Stylish, contemporary internet-enabled phones in each dwelling are linked to a central Control Unit.

The phones can be used to make free on-site calls to other residents and on-site services, as well as providing video door entry and speech communication in the event of an alarm call. The system is managed by Housing Services Portal or local System Control Panel.

The system also supports a wide range of telecare devices. The radio receivers form part of the dedicated social alarm radio infrastructure which delivers the alarm data to the Control Unit. This creates a versatile, compliant system that can be tailored to the needs of each user.

## Features

- Integrated video door entry
- State-of-the-art touchscreen apartment hub
- Multiple concurrent onsite calls handling
- Ultra-fast on-site alarm reporting
- Supports telecare
- Simple transition path to greater functionality
- Standard IP cable infrastructure
- Digital platform

## Benefits

- **Provides security** and peace of mind
- **Enhances** the resident experience
- **Increases staff productivity** and responsiveness to residents
- **Enables tailored support** for changing needs
- **Future proof investment** in a digital platform to support new services

## The Communicall Vi IP package

Each Communicall Vi IP installation is tailored to the specific needs of each site and its residents. Our expert team will analyse your requirements and work with you to put the most effective solution in place.

## Why Tunstall?

We focus on using the latest digital and mobile technology to enable people to feel safe, secure and independent, giving them the freedom to live the life they choose. Our products combine secure digital connectivity and mobile platforms.

## We help you provide...

- **Intelligent, unobtrusive, person-centred care.**
- **Personalised, proactive and predictive services to improve quality of life.**
- **Integrated health, housing and social care.**

For more information please visit:

[uk.tunstall.com](http://uk.tunstall.com)



Tunstall Healthcare (UK) Ltd is a member of the Tunstall Group.

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## Specification

### Standards

#### Product Safety

EN 60950

#### EMC

EN 55022

EN 61000-3-2

EN 50130-4

#### Radio Triggers

EN 300 220-2

EN 301 489-3

#### Radio Receivers

EN300 220-2:2010 Category 1

RED Directive 2014/53/EU

#### Controller

EN 50134-3

#### Environmental

RoHS Directive (2011/65/ EU)

WEEE Directive (2012/19/EU)

### System Capacity

Apartment Hubs: 500

DES Door Panels (IP): 32

Telecare Sensors: 2048

Total Handsets: 50

Concurrent speech calls: 20

### Part numbers

For part numbers and technical specifications of system components, please contact us or refer to the component datasheet.